

Report of	Meeting	Date
Director (Early Intervention and Support) (Introduced by the Executive Member (Early Intervention and Support))	Executive Cabinet	16 <sup>th</sup> January 2020

## COMMUNITY RESILIENCE

### PURPOSE OF REPORT

- To present the Council's Community Resilience Framework as the guidance tool to be used across the council, and with other key public service partners, to inform how we approach the way we engage and work with communities to increase resilience and deliver better outcomes for communities and residents.

### RECOMMENDATION(S)

- To approve the framework (Appendix 1) and develop a project mandate for the implementation of the framework as a 2020/2021 Corporate Strategy project.
- To review and update the framework annually so that it remains current and takes advantage of developments and changes that influence its delivery.

### EXECUTIVE SUMMARY OF REPORT

- By enabling an increase in resilience communities are in a stronger position to support themselves independently and have the potential for better health and wellbeing outcomes, as well as reducing demand for public services over the long term.
- The achievement of resilient communities, amongst many other factors, requires a change in relationships between individuals, communities and public services.
- The community resilience framework sets out the approach that will be taken to achieve that change.

<b>Confidential report</b> Please bold as appropriate	Yes	<b>No</b>
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<b>Key Decision?</b> Please bold as appropriate	Yes	<b>No</b>
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<b>Reason</b> Please bold as appropriate	1, a change in service provision that impacts upon the service revenue budget by £100,000 or more	2, a contract worth £100,000 or more
	3, a new or unprogrammed capital scheme of £100,000 or	4, Significant impact in environmental, social or

	more	physical terms in two or more wards
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**REASONS FOR RECOMMENDATION(S)**

**(If the recommendations are accepted)**

- To ensure our approach to working with our communities is consistent by using the framework across the Council.

**ALTERNATIVE OPTIONS CONSIDERED AND REJECTED**

- To not implement a standardised framework would allow for inconsistency and disjointed approaches which would not deliver sustainable and long-term resolves to public service issues, health inequalities and prospects for residents.

**CORPORATE PRIORITIES**

- This report relates to the following Strategic Objectives:

Involving residents in improving their local area and equality of access for all	X	A strong local economy	
Clean, safe and healthy homes and communities		An ambitious council that does more to meet the needs of residents and the local area	

**BACKGROUND**

- The requirement for the framework is noted in the Council’s Transformation Strategy.

*Chorley Council will provide leadership and services which protect vulnerable people and are focussed on preventing the need for a reliance on more expensive service provision. The council will:*

- deliver high quality services that meet the needs of its residents and communities*
- work with its partners to integrate services regardless of existing organisational boundaries*
- focus on preventative services, and services which support communities and individuals to remain independent and self-sufficient*
- promote Chorley as a great place to live, work and do business.*

- The Transformation Strategy also references the service design principles that should be adopted to encourage community action and coproduction. These principles were:

- Everyone involved in delivering public services in Chorley should recognise people as assets.*
- Every service should provide opportunities for people to contribute and add value in their lives and local area.*
- Public services in Chorley should invest in building social networks and community capability*
- Services being reformed or redesigned should be designed with coproduction and community action as a central aim*

- Other work conducted to date to support the overall objectives of the framework has been the 2018 review and restructure of the Health and Wellbeing Team (now Communities Team). This review introduced a stronger community development structure with increased capacity. The Community Development team have been using many of the approaches within the framework during 2019 to test the model in generating focus projects and themes. The summary of the key areas of focus this generated can be seen in Appendix 2.

13. The Community Development Team with the assistance of other members of the wider team now develop and oversee the delivery of an annual health and wellbeing communications plan that's fits with the overall objective of increasing resilience. This plan is informed by localised health data and findings from community development work and guidance from elected members.
14. In addition, a Community Training programme was released in 2019 that enabled residents to access unique and tailored training and awareness sessions that range from confidence building and basic literacy skills through to setting up community activity and basic housing repair skills.
15. A few short case studies have been provided to demonstrate the types of outcomes that have been generated through the early stages of utilising this framework by the Communities Team. The examples are a selection only and not an exhaustive list of all the work undertaken or in progress across Chorley. See Appendix 3.
16. The review and refocus of the Employability service, now also part of the Communities team supports the objectives of the framework. Work has already been completed to design and implement a new support pathway which views the person's need individually and allows for an integrated approach that focusses on factors that influence issues with employability, including mental health and other social impacts.
17. The introduction of the new Social Prescribing service that sits within the Communities Team adopts principles of the framework by utilising the knowledge of the Community Development team to identify existing assets and support within communities that can guide and support individuals to build their residence in a sustainable way.
18. Also underway is the review of the process and focus of the Communities Teams Home Adaptation service which is seeking to not only adjust to accommodate changes implemented by Lancashire County Council but also develop more integrated and early intervention approaches to the delivery of services, so that we can provide wider and more holistic and preventative support to those who receive this service.
19. The framework supports the following corporate priorities:
  - Involving residents in improving their local area and equality of access for all
  - Clean, safe and healthy homes and communities

## IMPLICATIONS OF REPORT

20. There are no significant risks associated with the proposal to introduce this framework approach.
21. This report has implications in the following areas and the relevant Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	
Legal		Integrated Impact Assessment required?	
No significant implications in this area	X	Policy and Communications	

## COMMENTS OF THE STATUTORY FINANCE OFFICER

22. The delivery of the new framework will be delivered within existing budgets

**COMMENTS OF THE MONITORING OFFICER**

23. No comments.

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